

No.	Reference	Performance Indicator Type	Title	Service	Frequency & Measure	Rise or Fall	Baseline	Last Year Result	Target	Qtr1	Predicted Full Year Result	Data Quality
1	BP-05(c)	Leeds Business Plan	Rent collected by the local authority as a proportion of rents owed on Housing Revenue Account (HRA) dwellings.	Housing Management	Monthly %	Rise	96.53	96.53	97.00	96.55	97.00	No concerns
Performance for Q1 has seen an improvement month on month to the end of June. There is also improvement on Q1 07/08. This indicator continues to be closely monitored week by week given it is affected by seasonal issues and rent free weeks.												
2	NI 16	Leeds Strategic Plan - Government Agreed	Serious acquisitive crime rate	Community Safety	Monthly %	Fall	27.00	N.A.	26.40	6.20	25.00	No concerns
YTD=4,678 down 6.8% (339 fewer offences), CH=1180 up 4.3% (49 more offences) NEL=1,637 down 9.1% (163 fewer offences) NWL=1,861 down 10.8% (225 fewer offences) - There have been reductions in each category of serious acquisitive crime except theft of motor vehicle, which has increased by 1 offence. Theft of vehicle is rising across West Yorkshire, with thieves targeting older vehicles to sell on for scrap. The high prices offered for scrap metal makes this an increasingly attractive crime. West Yorkshire Police, Safer Leeds and Trading Standards are working to identify rogue scrap metal dealers who may be receiving stolen vehicles (and metal from other sources). There were fewer offences of domestic burglary, theft from motor vehicle and robbery in Q1 2008/09 than there were in Q1 2007/08. The Safer Leeds Delivery Plan for acquisitive crime details planned activities for 2008/09. These include target-hardening work to improve security in vulnerable properties, crime prevention campaigns with vulnerable groups and work with schools to reduce mobile phone robberies.												
3	NI 20	Leeds Strategic Plan - Government Agreed	Number of 'Assaults with less serious injury' (including racially and religiously aggravated) offences per 1,000 population as a proxy for alcohol related violent offences	Community Safety	Monthly %	Fall	8.20	N.A.	7.80	1.90	7.60	No concerns
YTD=1418 down 10.3% (164 fewer offences) The Safer Leeds Delivery Plan for assault with injury details planned activities for 2008/09. These include piloting an arrest referral scheme for perpetrators of alcohol related violence with the aim of engaging offenders in interventions that will reduce their offending behaviour. Other activities include working to reduce alcohol related violence through high visibility patrol and enforcement activity in known problem areas.												
4	NI 30	Leeds Strategic Plan - Government Agreed	Prolific and other Priority Offender re-offending rate	Community Safety	Quarterly %	Fall	0.00	N.A.	-15.00	See Comments		Under development: see comments
No Data available for Quarter 1 - The Home Office has responsibility for providing this information to partnerships, but to date has only provided baseline information. A letter from the Home Office dated 22nd August 2008 indicates that quarterly performance information will be available as soon as possible, but gives no firm timescale.												
5	NI 192	Leeds Strategic Plan - Government Agreed	Percentage of household waste sent for reuse, recycling and composting	Environmental Services	Monthly %	Rise	27.05	N.A.	30.26	29.71	31.00	No concerns
The service, as part of the recycling strategy, has increased the volume of waste composted through the extension of the garden waste scheme. Tonnages over the period were 18.9% higher than original forecasts due to an increased number of properties receiving the collection service than originally planned. This has been possible through the use of Routesmart, a route planning tool currently being trailed by the service. As a result in June levels of reuse, recycling and composting exceeded 30% for the first time. In addition to this work, the Education & Awareness Team have hosted a number of recycling and composting campaigns to raise public awareness around these issues.												
6	NI 152	Leeds Strategic Plan - Government Agreed	Working age people on out of work benefits	Regeneration	Quarterly %	Fall	11.40	N.A.	11.10	See Comments		No concerns
For National Indicators 152 and 153 the data is published nationally by the Department of Works and Pensions. For 2008/09 quarter 1 this information is due to be published in November 2008, this update will therefore be reported in quarter 2.												
7	NI 141	Leeds Strategic Plan - Government Agreed	Percentage of vulnerable people achieving independent living	Strategic Housing and Commissioning	Quarterly %	Rise	60.00	N.A.	66.00	74.40	74.40	No concerns
Performance for Q1 2007/08 was 55% - improvement due to intensive contract management procedures that have been adopted. Contract management work will focus on services where performance is lower than the aggregate figure: St. George's Crypt Overnight Centre, Holdforth Court, Richmond Court and Ladybeck House. If the Overnight Centre performance is excluded, performance rises to 88%, Ladybeck House to 83%, Holdforth Court to 78% and Richmond Court to 76%.												
8	NI 195a	Leeds Strategic Plan - Government Agreed	Improved street and environmental cleanliness (levels of litter)	Environmental Services	Quarterly Survey %	Fall	N.A.	N.A.	N.A.	8.00	8.00	No concerns
Although the definition of this indicator is similar to that of the former best value indicator BV199a, the weightings used to calculate the indicator have changed and therefore the results cannot be compared to previous years. NI 195 is in the LAA and LCC, GOYH and Defra have agreed that 2008/09 will be taken as the baseline year for this indicator. To calculate this indicator, 3 surveys are performed throughout the year and each survey covers a cross section of wards. This particular survey covered: Ardsley & Robin Hood, Guiseley & Rawdon, Farnley & Wortley, Calverley & Farsley and the Middleton Park area, which contains a number of Super Output Areas. The first survey results have been positive with only 8% of the areas surveyed having levels of litter that fall below an acceptable level. This compares well to information circulated by DEFRA that states they wouldn't expect many authorities to fall below 6% (the figure achieved by the City of London). Taking into account the seasonal variations which impact on this indicator we would expect future surveys to increase our score slightly as they will cover more holiday periods and improved weather conditions; which generally increase levels of litter around the city.												

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No.	Reference	Performance Indicator Type	Title	Service	Frequency & Measure	Rise or Fall	Baseline	Last Year Result	Target	Qtr1	Predicted Full Year Result	Data Quality
9	NI 195b	Leeds Strategic Plan - Government Agreed	Improved street and environmental cleanliness (levels of detritus)	Environmental Services	Quarterly Survey %	Fall	N.A.	N.A.	N.A.	9.00	11.00	No concerns
<p>Although the definition of this indicator is similar to that of the former best value indicator BV199a, the weightings used to calculate the indicator have changed and therefore the results cannot be compared to previous years. NI 195 is in the LAA and LCC, GOYH and Defra have agreed that 2008/09 will be taken as the baseline year for this indicator. To calculate this indicator, 3 surveys are performed throughout the year and each survey covers a cross section of wards. This particular survey covered: Ardsley & Robin Hood, Guiseley & Rawdon, Farnley & Wortley, Calverley & Farsley and the Middleton Park area, which contains a number of Super Output Areas. The first survey results have been positive with only 9% of the areas surveyed having levels of detritus that fall below an acceptable level. This compares well to information circulated by DEFRA that states they wouldn't expect any authorities to fall below 6% (the figure achieved by the City of London). Taking into account the seasonal variations associated with detritus levels (detritus tends to be worse in winter months) we would expect future surveys to increase our score slightly.</p>												
10	NI 195c	Leeds Strategic Plan - Government Agreed	Improved street and environmental cleanliness (levels of graffiti)	Environmental Services	Quarterly Survey %	Fall	N.A.	N.A.	N.A.	2.00	4.00	No concerns
<p>Although the definition of this indicator is similar to that of the former best value indicator BV199a, the weightings used to calculate the indicator have changed and therefore the results cannot be compared to previous years. NI 195 is in the LAA and LCC, GOYH and Defra have agreed that 2008/09 will be taken as the baseline year for this indicator. To calculate this indicator, 3 surveys are performed throughout the year and each survey covers a cross section of wards. This particular survey covered: Ardsley & Robin Hood, Guiseley & Rawdon, Farnley & Wortley, Calverley & Farsley and the Middleton Park area, which contains a number of Super Output Areas. The first survey results have been very positive with only 2% of the areas surveyed having levels of graffiti that fall below an acceptable level. This can be attributed in part to the implementation of the graffiti strategy.</p>												
11	NI 195d	Leeds Strategic Plan - Government Agreed	Improved street and environmental cleanliness (levels of fly posting)	Environmental Services	Quarterly Survey %	Fall	N.A.	N.A.	N.A.	0.00	1.00	No concerns
<p>Although the definition of this indicator is similar to that of the former best value indicator BV199a, the weightings used to calculate the indicator have changed and therefore the results cannot be compared to previous years. NI 195 is in the LAA and LCC, GOYH and Defra have agreed that 2008/09 will be taken as the baseline year for this indicator. Levels of fly posting remain at a low level due to the 79 fly drums in operation around the city, and the enforcement action undertaken when necessary.</p>												
12	LKI-HAS4	Leeds Strategic Plan - Partnership Agreed	The number of homeless acceptances made in the year (cumulative)	Homeless and Advisory Service	Monthly Numerical	Fall	1722	1142	1320	301	1204	No concerns
<p>The year end target of 1320 allows a maximum of 110 homeless acceptances per month. The average for Q1 08/09 was 100.3. Case resolution is having an impact on homelessness acceptances. Total homeless acceptances have seen a quarterly increase of 34% from 224 in Q4 07/08 to 301 in Q1 08/09.</p>												
13	NI 153	Leeds Strategic Plan - Partnership Agreed	Working age people claiming out of work benefits in the worst performing neighbourhoods	Regeneration	Quarterly %	Fall	30.40	N.A.	29.80	See Comments		No concerns
<p>For National Indicators 152 and 153 the data is published nationally by the Department of Works and Pensions. For 2008/09 quarter 1 this information is due to be published in November 2008, this update will therefore be reported in quarter 2.</p>												
14	NI 158	Leeds Strategic Plan - Partnership Agreed	% non-decent council homes	Strategic Landlord	Monthly %	Fall	22.81	22.81	15.00	27.00	15.00	No concerns
<p>Non Decency is now being reported from the Keystone asset management system. Since its implementation ALMOs have added data to assist in accurate forecasting. As a result we would like to revisit the LSP targets (previously submitted as provisional) to show a target of 18% non decency by the end of 08/09. We are still confident of meeting the target of all homes being decent by the end of 2010/11. Whilst the non decency figure for Q1 is showing a worsening position since year end, this is due to configuration that came to light recently. The system is being corrected, with additional surveying by ALMOs. The figure has improved since Q1 with Aug showing 24.9% non decency.</p>												
15	NI 15	National Indicator	Serious violent crime rate	Community Safety	Monthly %	Fall	0.00	N.A.	0.00	144.00	576	No concerns
<p>YTD=217 up 13.0% (25 more offences) - The Home Office have changed the definition for this target since first publication. At present there is no baseline data using the new definition to re-work the target, this information should be available for quarter 2 performance reporting. Based on the available information it appears that offence numbers have increased slightly in Q1 2008/09 when compared with Q1 2007/08. In April 2008, the Home Office issued clarification of the counting rules regarding recording practices for violent offences; this has led to increases in numbers of GBH offences and corresponding decreases in ABH offences. The increase in the serious violent crime rate is consistent with this change in recording. West Yorkshire Police are currently working on a Problem Profile to investigate this further.</p>												
16	NI 18	National Indicator	Adult re-offending rates for those under probation supervision	Community Safety	To be confirmed	No	N.A.	N.A.	N.A.	See Comments		Under development: see comments
<p>The reporting organisation for this target is the National Offender Management Service (Probation), arrangements need to be made to access this information from this organisation, data quality checklists will be finalised.</p>												

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17	NI 28	National Indicator	Knife crime rate	Community Safety	To be confirmed	No	N.A.	N.A.	N.A.	See Comments		Under development: see comments
West Yorkshire Police report these figures to the Home Office on a quarterly basis; however, the figures are for the whole of West Yorkshire and not broken down by district. West Yorkshire Police are working towards producing district level information and anticipate that this should be possible before December 2008. Information is awaited from WYP after which data quality arrangements will be finalised.												
18	NI 29	National Indicator	Gun crime rate	Community Safety	To be confirmed	No	N.A.	N.A.	N.A.	See Comments		Under development: see comments
West Yorkshire Police report these figures to the Home Office on a quarterly basis; however, the figures are for the whole of West Yorkshire and not broken down by district. West Yorkshire Police are working towards producing district level information and anticipate that this should be possible before December 2008. Information is awaited from WYP after which data quality arrangements will be finalised.												
19	NI 34	National Indicator	Domestic violence & murder	Community Safety	To be confirmed	No	N.A.	N.A.	N.A.	See Comments		Under development: see comments
West Yorkshire Police report these figures to the Home Office on a quarterly basis; however, the figures are for the whole of West Yorkshire and not broken down by district. West Yorkshire Police are working towards producing district level information and anticipate that this should be possible before December 2008. Information is awaited from WYP after which data quality arrangements will be finalised.												
20	NI 39	National Indicator	Rate of Hospital Admissions per 100,000 for Alcohol Related Harm	Community Safety	To be confirmed	No	N.A.	N.A.	N.A.	See Comments		Under development: see comments
The reporting organisation for this target is the Primary Care Trust, the definition includes both chronic health conditions linked to alcohol consumption, as well as crime related behaviour and accidents linked to alcohol. This limits its usefulness and it may be more relevant as a health PI the information can be disaggregated and so a more useful local indicator might need to be developed.												
21	NI 196	National Indicator	Improved street and environmental cleanliness through reducing levels of fly tipping whilst increasing levels of enforcement activity	Environmental Action Team	Monthly Number	N.A.	1.00	N.A.	4.00	4.00	4.00	No concerns
This indicator measures a local authority's performance based on its year on year change in the total number of incidents of fly-tipping, compared with its year on year change in enforcement activity taken against fly tipping. The authority's performance is then rated on a 4 point scale with 1 being 'very effective' and 4 being 'poor'. Due to the way this PI is calculated (i.e. - a year on year comparison) a fluctuation in the overall performance score should be expected. Over the last few years, performance on this indicator has been assisted by additional NRF resources for enforcement. This led to an increased level of enforcement actions, in particular prosecutions which resulted in our 'very effective' rating in previous years. In 2008/09 a number of factors have impacted performance on this measure. The service introduced improvements to the way fly tips are recorded to ensure the quality of the data. This resulted in an increased number of fly tips being recorded (as opposed to fly tips increasing in real terms).												
This change in recording practices along with the merger of the service with Environmental Health, the re-alignment of the service on an area by area basis and the introduction of a new IT system meant there would be a short term deterioration in our performance (this was forecasted in the targets set for the year). To try and reduce the impact this has on our score, the service is examining ways to improve performance through prioritising enforcement activities and although we expect our performance to rise in future years to 'effective' or 'very effective', it should be noted that NRF resources are only available until March 2009. Due to the volatile nature of this indicator the service will examine the feasibility of introducing a local measure to better reflect the way the authority deals with fly tipping.												
22	NI 184	National Indicator	Food Establishments in the area which are broadly compliant with food hygiene law	Environmental Services	Quarterly %	Rise	N.A.	N.A.	N.A.	See Comments		Under-development: report generating software is being developed.
Six factors are assessed as part of risk assessments carried out by local authority food enforcement officers. Three of these are considered by this indicator when assessing whether a food premise is broadly compliant. These are the level of compliance with hygiene requirements, level of compliance with structural requirements and level of confidence in management. To be broadly compliant, premises need to achieve a score of 30 or less (broadly compliant equates to over 2 stars in our own internal star rating assessment). In addition, there has been some concern expressed as to the comparability of this NI in terms of what premises authorities are including in their calculations. Work is being progressed between the Food Standards Agency (FSA) and the West Yorkshire Principal Food Officers Group to determine a consistent baseline (e.g. are premises such as child minders, milkmen included/excluded from this measure).												
This work is ongoing and until it has been agreed, it is only possible to provide an interim indicative result for quarter 1. Following the guidelines, as they stand, 69% of premises are broadly compliant. Further updates will be provided at quarter 2, where it is hoped, an agreement will have been reached with other WY authorities and the FSA.												
23	NI 191	National Indicator	Kilograms of residual household waste collected per household	Environmental Services	Monthly KG	Fall	736.15	N.A.	697.89	184.99	674.14	No concerns
Since the implementation of the recycling strategy the service is steadily reducing the kilograms of residual household waste collected per household. Levels of composting are up over the period through the expansion of the garden waste collection service and overall, the service is forecast to achieve its year end target.												

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24	NI 193	National Indicator	Percentage of municipal waste land filled	Environmental Services	Monthly %	Fall	68.82	N.A.	65.92	66.26	65.56	No concerns
Our success on this indicator can be directly attributed to our success in NI 192. As the levels of recycling, composting and reuse increases, the volume of waste land filled reduces, thus having a positive effect on this indicator. The continued roll-out of the recycling strategy and the work undertaken by the Education & Awareness Team should further improve our performance on this indicator and initial indications are, that the service will meet its year end target.												
25	NI 183	National Indicator	Impact of local authority trading standards services on the fair trading environment	Environmental Services Trading Standards	Quarterly %	Fall	N.A.	N.A.	N.A.	See Comments	vg	Concerns: no checklist
This is a new indicator for collection 2008/09 and the information is co-ordinated by West Yorkshire Trading Standards. The results generated for 2008/09 will be used as the baseline year upon which targets for future years can be set. Trading Standards have been asked to provide a Data Quality checklist that will show any reporting issues.												
26	NI 142	National Indicator	Percentage of vulnerable people who are supported to maintain independent living	Strategic Housing and Commissioning	Quarterly %	Rise	99.00	N.A.	99.00	99.00	99.00	No concerns
Data is provisional as data for West North West Homes has not yet been received.												
27	NI 156	National Indicator	Number of households living in temporary accommodation	Strategic Housing and Commissioning	Quarterly %	Fall	548	N.A.	333	432	500	No concerns
Temporary accommodation is predicted to miss its target due to a number of factors. There is a marginal impact of families accommodated as a result of the government's Case Resolution Programme but essentially the performance reflects a drop in accommodation in the private rented sector made available to the council to prevent homelessness and issues around case management of those households placed into temporary accommodation. In response to the situation a project board overseen by the Chief Officer has been established to oversee progress against a series of actions designed to improve performance. Alongside work being undertaken within the Homeless Service, joint action is being taken with colleagues in Health and Environmental Action Teams to encourage and enable an increase of private rented properties available.												
28	NI 147		Care leavers in suitable accommodation	Children and Young People Social Care	Quarterly %	Rise	94.1 (2007/08 year-end)		93	90.9		Concerns: no checklist
This represents two young people who are in custody which by definition isn't suitable accommodation.												
29	LKI-CS8A	Local Indicator	Addressing domestic violence by: a) increase the number of reported incidents of domestic violence	Community Safety	Monthly Numerical	Rise	N.A.	9305.00	13035.00	2334.00	9336.00	No concerns
YTD=2,334 down 7.7% (196 fewer offences) The reasons for the fall in the reported domestic violence incidents are unclear but appear to have followed regional trends, there may be a change in recording practices and this is being investigated but referrals to the Sanctuary Scheme may have had some impact. Safer Leeds has completed a review of domestic violence services and identified improvement activities, which services will put into practice in 2008/09 as part of Domestic Violence Strategy.												
30	LKI-CS8B	Local Indicator	Addressing domestic violence by: b) reduce repeat victimisation as a proportion of reported domestic violence incidents	Community Safety	Monthly %	Fall	49.00	46.1	43.00	46.20	46.20	No concerns
YTD=46.2%, 2334 incidents 1078 repeats compared with 45.9% in the previous year. The rate of repeat victimisation for Domestic Violence has increased perhaps due to the drop in the number of reported incidents. The reasons for this are unclear but appear to have followed a regional trends; there may be a change in recording practices and this is being investigated but referrals to the Sanctuary Scheme may have had some impact. Safer Leeds has completed a review of domestic violence services and identified improvement activities, which services will put into practice in 2008/09 as part of the Domestic Violence Strategy.												
31	LKI-CS8C	Local Indicator	Addressing domestic violence by: c) increase the number of reported incidents of domestic violence that result in a sanctioned detection	Community Safety	Quarterly %	Rise	N.A.	21.9	18.00	26.70	26.70	No concerns
YTD=26.7%, compared with 17.2% in the previous year. Improved partnerships working through Multi Agency Risk Assessment Conference (MARACS) ensures that the police and partners are able to provide an effective service to victims of domestic violence. Improved investigations of domestic violence cases means that the police detect more cases and bring more perpetrators to justice.												
32	LAA-SSC25	Local Indicator	Homelessness acceptances due to violence and harassment.	Homeless and Advisory Service	Quarterly Number	Fall	307	307	300	68.00	272	No concerns
On track to meet LPSA2 criteria for reward.												
33	LKI-HAS5	Local Indicator	The number of homeless acceptances resulting from parental eviction (cumulative)	Homeless and Advisory Service	Quarterly Number	Fall	209	106	150	24	96	No concerns
This year end target allows 37.5 parental eviction acceptances per qtr. Current performance exceeds this by 36% with a Q1 figure of 24. The continued partnership work between HAP and Archway is central to this achievement.												

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34	LKI 91B	Local Indicator	Percentage of households resident in the authority's area served by a kerbside collection of at least two recyclables	Refuse Collection & Waste Management	Quarterly %	Rise	N.A.	92.64	95.00	95.30	95.30	Some concerns
<p>Since the last report work has been undertaken with the Recycling and Waste Minimisation Team to ensure their figures are included in the calculation. This team's primary function is to increase access to recycling in multi occupancy dwellings including new apartments and council owned tower blocks. Between April 2007 and March 2008, the team increased the number of properties with access to recycling by 22%. This has contributed to us achieving the target set for this year. As recycling facilities continue to be rolled out to these types of households, the processes have been developed to ensure that this is reflected in the figures reported for this performance indicator. Although this work has contributed to improving the quality of the data used to calculate this indicator, some concerns do remain over the way in which bins are mapped to properties. To resolve this, work is underway with IT to move from Superbase to a GIS based route planning system. The project is underway, and our concerns will be eased as the project progresses.</p>												
35	LAA-SSC12	Local Indicator	The number of offences of dwelling burglary recorded by the police.	Safer & Stronger Communities	Monthly Numerical	Fall	N.A.	N.A.	7242	1899	7596	No concerns
<p>YTD=1,899 down 3.7% (73 fewer offences) There were fewer offences of domestic burglary in Q1 2008/09 than there were in Q1 2007/08. The Safer Leeds Delivery Plan for acquisitive crime details planned activities to tackle domestic burglary. These include target hardening work to improve security in vulnerable properties, crime prevention campaigns with vulnerable groups and working with ALMOS and RSLs to devise a programme of work to upgrade security in these properties.</p>												
36	LKI-199A	Local Indicator	The proportion of relevant land and highways (expressed as a percentage) that is assessed as having combined deposits of litter and detritus that fall below an acceptable level	Street Cleansing	Quarterly %	Fall	N.A.	13	15.00	13	15	No concerns
<p>This indicator has been retained as it forms part of the LPSA 2 agreement. If the council achieves its target of 15% by March 2009 it will have achieved its stretch target which means the authority will receive financial reward. If the council achieves 16.2% then it will trigger the 60% element of the stretch target and at least recover some performance reward grant for the council. To calculate this indicator, 3 surveys are performed throughout the year and each survey covers a cross section of wards. This particular survey covered: Ardsley & Robin Hood, Guiseley & Rawdon, Farnley & Wortley, Calverley & Farsley and the Middleton Park area, which contains a number of Super Output Areas. The score achieved for combined levels of litter and detritus at the 2007/08 year end has been maintained however, it is predicted that the two remaining surveys will increase our score slightly due to the seasonal variations we experience in terms of levels of litter and detritus.</p>												
37	LKI-HAS11	Local Indicator	Number of sanctuary installations completed	Homeless and Advisory Service	Monthly Numerical	Rise	305	305	325	70	280	No concerns
<p>Straight line forecast suggests that target will not be met. HS&C are seeking to increase the number of referrals relating to hate crime, which have been low since scheme start up. Key measure for 2008/09 is number of dv/hate crime homeless acceptances, which were 68 in Q1 2008/09. Target is to have no more than 550 in the year.</p>												